

# ANDREA LISSETTE

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Project Manager with 8 years of experience leading global HR technological and transformation projects and change management initiatives in both startup and large corporate environments. Bilingual leader skilled in cross-functional collaboration, Agile and Scrum methodologies, and global stakeholder engagement.

## Key Skills

- **Project & Program Management:** Global project delivery, timeline management, scope & requirements definition, KPI tracking & reporting, PMO governance, risk mitigation, resource planning, stakeholder alignment, vendor management.
- **Transformation & Change Leadership:** Change strategy, stakeholder engagement, enterprise adoption planning, communication frameworks, readiness assessments, cross-regional alignment, change impact assessment.
- **Methodologies:** Agile, Scrum, Kanban, Waterfall, hybrid delivery models.
- **Tools & Platforms:** Jira, Confluence, Trello, Asana, Microsoft Suite, Google Suite, Power BI, Zoom, Workday, Slack
- **AI-Specific Tools:** ChatGPT, Microsoft Copilot, Gemini
- **Languages:** English (Native), Spanish (Fluent), Portuguese (Intermediate)

## Work Experience

### ACCENTURE | Management Consultant

Madrid, Spain | 2022 - 2026

PMO | Workday Implementation | Spanish Bank

- Led the PMO for a €1.17M HR technology program, coordinating design sessions and governance committees across 60+ stakeholders to ensure cross-functional alignment.
- Implemented enterprise governance standards that improved decision-making structure and accelerated project execution across business and technical teams.

Project Manager | E2E Global LMS Solutions Implementation | Global Travel Retail

- Led the global implementation of Cornerstone, Axonify, and LinkedIn Learning across 43 countries and 4 regions, coordinating 70+ stakeholders across Technology, Platform, and Content workstreams in just 5 months.
- Established a project transformation office and governance model that strengthened accountability, enabled consistent regional deployment, and ensured on-time global delivery.

Change Management Lead | Global HRIS Change Management Plan | Global Bank

- Developed a global change management strategy and plan for a Workday and Beamery implementation, including detailed roadmaps and deliverables to ensure successful adoption across the organization in 7 countries.
- Designed tailored training and communication strategies for three distinct audiences, achieving successful adoption of new ways of working across diverse user groups.

### THE KEY TALENT | HR Consultant

Madrid, Spain | 2018 - 2022

HR Assessment Tracking System Implementation

- Delivered bilingual (English/Spanish) user documentation and training materials, improving platform usability and strengthening engagement across internal and client teams.
- Designed Power BI dashboards to analyze competency assessment outcomes, introducing insights that improved client satisfaction and retention.

End-to-End Global LMS Implementation

- Managed digital platform projects from planning through deployment, defining scope, timelines, risks, and stakeholder expectations to ensure successful delivery.
- Guided teams in adopting Agile ways of working, improving sprint execution, team organization, and project efficiency.

## Education & Certifications

- **PMP**, Project Management Institute, Expected 2026
- **Project Management Professional (PMP) AMP Bootcamp**, Project Management Institute (PMI), 2024
- **Workday HCM**, Workday, September 2023
- **M.A. in HR Management; Minor in Big Data Analytics**, Universidad Rey Juan Carlos & EAE Business School, Spain
- **B.A. in International Business and Spanish Language & Literature**, Rollins College, USA